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PATENT
Attorney Docket No.: NUASI-00101

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:) Group Art: 2661
Carl Schoeneberger et al.) Examiner:
Serial No.: 10/632,615) **TRANSMITTAL LETTER**
Filed: July 31, 2003) 162 N. Wolfe Road
For: **CONTACT CENTER**) Sunnyvale, CA 94086
ARCHITECTURE) (408) 530-9700
Customer Number 28960

Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Enclosed please find the request for withdrawal as attorney or agent and change of correspondence address pursuant to 37 CFR § 1.36(b) for filing in the U.S. Patent and Trademark Office.

The Commissioner is hereby authorized to charge any additional fee or credit overpayment to our Deposit Account No. 08-1275. **An originally executed duplicate of this transmittal is enclosed for this purpose.**

Respectfully submitted,
HAVERSTOCK & OWENS LLP

Dated: 9-21-06

By: Thomas B. Haverstock
Thomas B. Haverstock
Reg. No.: 32,571

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR § 1.8(a))
I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLP
Date: 9-21-06 By: [Signature]



PATENT
Attorney Docket No.: NUASI-00101

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Carl Schoeneberger et al.

Serial No.: 10/632,615

Filed: July 31, 2003

For: **CONTACT CENTER
ARCHITECTURE**

) Group Art: 2661

) Examiner:

) **REQUEST FOR WITHDRAWAL AS**
) **ATTORNEY OR AGENT AND CHANGE**
) **OF CORRESPONDENCE ADDRESS**

) 162 N. Wolfe Road
) Sunnyvale, CA 94086
) (408) 530-9700
) Customer Number 28960

Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

I hereby apply to withdraw as attorney or agent for the above identified patent application. The client has been duly notified of this request for withdrawal and provided with all papers and properly to which the client is entitled.

The reasons for this request are: The client knowingly and freely assents to termination of the employment.

Change of correspondence address and direct all future correspondence to:

Fulbright & Jaworski L.L.P.
Attn: R. Ross Viguet
2200 Ross Avenue, Suite 2800
Dallas, Texas 75201-2784
Phone: 214 855-8185
Fax: 214 855-8200

This request is made of behalf of myself and the attorneys/agents associated with Customer Number 28960 on whose behalf I have signed this request and on whose behalf I am authorized to sign.

Respectfully submitted,
HAVERSTOCK & OWENS LLP

Dated: 9/21/06

By: Thomas B. Haverstock
Thomas B. Haverstock
Reg. No.: 32,571

Attorneys for Applicants

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HAVERSTOCK & OWENS LLP.

Date: 9-21-06

By: [Signature]



JFW

PATENT
Attorney Docket No.: NUASI-00108

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	Group Art Unit: 2173
Charles Hymes)	Examiner:
Serial No.: 10/632,617)	<u>TRANSMITTAL LETTER</u>
Filed: July 31, 2003)	162 N. Wolfe Road
For: GRAPHICAL CONTROL FOR)	Sunnyvale, CA 94086
SIMULTANEOUSLY EDITING AN)	(408) 530-9700
ARRAY OF VALUES THAT SUM)	Customer Number 28960
TO A FIXED VALUE)	

Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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HAVERSTOCK & OWENS LLP
Date: 9-21-06 By: [Signature]